

# DIY Waterproofing Pty Ltd

ABN: 602 801 132

Phone: (03) 8812 2918

Email: [info@waterproofingfew.com.au](mailto:info@waterproofingfew.com.au)

Address: PO Box 204, Kerrimuir Vic 3129



## GENERAL PRODUCT WARRANTY- LIQUID RUBBER

DIY Waterproofing Pty Ltd hereby warrants that its product when used as a waterproofing membrane is free of any defect given that a thorough preparation and application process step by step is carried out as recommended by supplier/manufacturer. In the unlikely event that the material does not remain watertight for a period of 2 years from the date of application DIY Waterproofing Pty Ltd will replace the product free of charge subject to the conditions below having been met.

- 1.1 A thorough preparation must be carried out as detailed by DIY Waterproofing Pty Ltd and application process must be followed step by step as described by the supplier/manufacturer.
- 1.2 Any water penetration must be reported to DIY waterproofing Pty Ltd, in writing, immediately upon discovery.
- 1.3 A proof of date when product was installed must be supplied when making a claim.
- 1.4 Full payment for the product must have been received by DIY Waterproofing Pty Ltd in accordance with its Conditions of Sale.
- 1.5 A due, regular and appropriate maintenance of all waterproofing membranes, rainwater gutters and outlets must be maintained.
- 1.6 DIY Waterproofing Pty Ltd its agents or representatives must be allowed to access and inspect the area where the product alleged to be defective has been applied.
- 2.0 The total amount which DIY Waterproofing Pty Ltd is liable for is the cost of replacing the product used.
- 3.0 DIY Waterproofing Pty Ltd is not liable for any loss of profit, damage to property, business, contracts, revenues or anticipated savings, or for any special, indirect or consequential damage of any nature whatsoever.
- 4.0 This Warranty does not cover any defects arising from the application of the product for which the applicator must provide a separate warranty in respect of defective and/or negligent applications.
- 5.0 This Warranty will be rendered invalid should any of the area to which the product has been applied has been affected by any act, or failure to act, by any parties other than DIY Waterproofing Pty Ltd or where the premises upon which the product has been used has itself been used for purposes which render the area upon which the product has been used unsuitable for the use of the product.

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- 5.1 Warranty does not cover accidental or malicious damage, structural damages or acts of nature (earthquakes, landslides, floods, storms etc.)
- 5.2 Warranty does not cover any unauthorised person accessing the area and potentially damaging the membrane.
- 5.3 DIY Waterproofing Pty Ltd must be notified prior to any future works being performed on the area and potentially damaging the membrane.
- 5.4 The product must be applied correctly and applied to surfaces fit for application. DIY Waterproofing Pty Ltd will not warrant applications over old or existing coatings, old or existing sealants that may outgas solvents or other gasses.
- 5.5 Curing times are critical to performance substrate moisture content must be checked for approx. 15% or lower before application of coats.
- 6.0 Warranty will be void should the membrane cease to be “seamless” any of the above.

DIY Waterproofing Pty Ltd will provide an additional one year warranty on unexposed applications (out of direct sunlight e.g. tanks, cellars, underground car parks etc) and an additional eight year warranty on exposed applications ONLY where our solar reflective top coat has been applied. This complete warranty is valid for ten years from the date of commission, subject to the above mentioned terms and conditions.

Any claims on this warranty must be made within the warranty period.

Please contact DIY Waterproofing Pty Ltd if you have any comments or questions.

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